

CHICAGO, ILLINOIS

PUT YOUR GEAR AT THE CROSSROADS OF AMERICA'S GLOBAL TRADE.

350 E. CERMAK RD.
FLOORS 5, 6, 7, 8
CHICAGO, IL 60616 USA



POWER

- 100 MW of utility power
- 12.47 kV circuits from 3 underground substations
- 70 MW UPS power capacity
- 2N UPS redundancy
- 140 – 300 watts per ft² power density
- 150 MW generator power capacity
- Low cost of electricity

NETWORK

- Dedicated access to an extensive ecosystem of carriers, mobile operators, cloud and content providers within the building or throughout the metro ensures highest performance of mission-critical applications
- IPv6- and MPLS-enabled 10-GbE private global IP network
- Three diverse fiber paths to facility in Elk Grove Village, IL

SECURITY

- 24/7 on-site security
- 2-factor authentication and biometric access
- CCTV monitoring

SUPPORT

- 24/7 Service Desk Support
- On-site Remote Hands
- Redundant NOCs are the first responders to trouble tickets



SUSTAINABILITY

- LEED Gold Energy Star

AIRPORTS

- 21 miles (34 km) from O'Hare Airport
- 10 miles (17 km) from Midway Airport

PARKING

- Available at the Hyatt hotel across the street

BUILDING

- 1,100,000 square feet
- Constructed in 1928
- Retrofitted in 2000
- Floor load is 250 lbs per square foot
- Not in a seismic zone
- Not in a flood zone

COMPLIANCE

- SOC 2 audit
- PCI-DSS
- GDPR

SERVICE LEVEL AGREEMENTS

- 100% uptime SLAs on power and IP service
- Competitive SLAs on cooling and humidification

AMENITIES

- Wi-Fi available throughout the facility
- Crash carts and workspaces inside computer rooms
- On-site spare parts
- Readily available power tools, ladders, blanking panels, cage screws, nuts

